

Complaints Procedure - Piotr Skwara T/S PS Energy

We would like to make sure that we keep our service in high standards and transparency, that's why we keep our complaints procedure in place

You can complain by email or telephone.

Email: info@psenergy.co.uk

Mob: 07732 2288225

Our Complaint Process

1. Contact with us and explain what's happen, what we can makes better or correct
2. We will look it at the case, check evidence and analyse the case
3. We will back to you as soon as possible with the solution and close the case

If you are unhappy with our final solution or we will not resolve the issue in the 8 weeks, you will receive 'deadlock letter' then you can take the case further. You can contact the Energy Ombudsman or Citizen Advice Bureau to dispute resolution.

The Ombudsman Service is impartiality and that the service is free for consumers. Please use [this link](#) to get familiarised with OS processes

Or you can contact Ombudsman Service directly:

Ombudsman Contact details:

Post: Ombudsman Services: Energy, P.O. Box 966, Warrington, WA4 9DF

Phone: 0330 440 1624

Email: enquiry@ombudsman-services.org